



Wheaton Franciscan Healthcare

Wheaton Franciscan Healthcare (WFH), a division of Wheaton Franciscan Services, Inc., is a Catholic, not-for-profit organization with more than 100 sites in Wisconsin, Iowa, Colorado and Illinois. Started more than 125 years ago and formally incorporated in 1983, WFH is sponsored by the Wheaton Franciscan Sisters. The organization has corporate offices in Wheaton, Illinois and Glendale, Wisconsin and is led by John D. Oliverio, President and Chief Executive Officer, and Michael Murry, Chair of the Board of Directors.

As a not-for-profit organization, Wheaton Franciscan Healthcare reinvests all of its net income into the communities it serves. In fact, WFH is dedicated to delivering quality to patients through advanced technology, highly-trained staff, and superior and compassionate service; caring for each person's body, mind and spirit with respect and dignity; working to improve the health of the communities it serves; and ensuring health care access for everyone.

Health Care Mission:

Wheaton Franciscan Healthcare is committed to living out the healing ministry of Jesus by providing exceptional and compassionate health care service that promotes the dignity and well being of the people we serve.

Health Care Vision:

Our health ministries will be recognized in each community we serve for superior and compassionate patient service, clinical excellence, as the health care employer of choice and the preferred partner of physicians.

Housing Mission:

Franciscan Ministries, Inc. is committed to providing quality affordable housing in a compassionate environment that promotes wholeness of life within ourselves and the communities we serve.

Housing Vision:

Our housing ministries will be recognized for excellence in property management and a well-integrated network of support services that provide hope, growth and opportunity.

Values:

Our Values, which flow from our Mission and Catholic tradition, must have meaning for every one of us. Through them we put the healing ministry of Jesus and human and community development into practice throughout the organization. We hope these behaviors will influence for the better every person whose life we touch.

Respect—We value each person as sacred, created in the image and likeness of God, which gives worth and meaning to each person's life.

Integrity—We value honesty and words and actions that build trust.

Development—We value personal and professional growth that combines the physical, emotional, spiritual and relational aspects of life and work.

Excellence—We value superior performance in our work and service.

Stewardship—We value our responsibility to use human, financial and natural resources entrusted to us for the common good, with special concern for those who are poor.

WISCONSIN FACTS

- **Two Health Systems with 10 hospital sites (7 Owned, 3 Affiliated)**
- **Three Long-term Care Facilities**
- **Three Physician Groups**
- **One Home Health Agency**
- **Housing Ministry**
 - Hospital Campuses
 - Wheaton Franciscan Healthcare–All Saints
Spring Street Campus, Racine
Wisconsin Avenue Campus, Racine
 - Wheaton Franciscan Healthcare–Franklin, Franklin
 - Wheaton Franciscan Healthcare–St. Francis, Milwaukee
 - Wheaton Franciscan
Elmbrook Memorial Campus, Brookfield
St. Joseph Campus, Milwaukee
The Wisconsin Heart Hospital Campus, Wauwatosa
 - Midwest Orthopedic Specialty Hospital (joint venture), Franklin
 - Transitional and Extended Care
 - Franciscan Woods, Brookfield
 - The Terrace at St. Francis, Milwaukee
 - Lakeshore Manor, Racine
 - Housing – Franciscan Ministries
 - Assisi Homes – Jefferson Court, Kenosha, Neenah, and Saxony
 - Catherine Marian Housing
 - Marian Housing Center
 - Villa St. Clare
 - Physician Group
Wheaton Franciscan Medical Group, Milwaukee and Racine
 - United Hospital System, Kenosha (in partnership with UHS, Inc.)
 - Hospitals
 - St. Catherine’s Medical Center, Pleasant Prairie
 - Kenosha Medical Center, Kenosha (affiliated)
 - Physician Group
United Hospital System Medical Group

A Top Health Care Provider in Wisconsin

- Largest Catholic health care provider in Wisconsin
- Largest health care provider in Racine
- Largest health care provider in Kenosha
- Second largest health care provider in the Milwaukee area

Key Statistics (for fiscal year 2011, July 1, 2010 – June 30, 2011)

Staffed hospital beds	1,568	Newborns	9,096
Hospital admissions	65,086	Affiliated Physicians	2,005
Emergency room visits	311,333	Employed Physicians	602
Hospital Outpatient Visits	1,573,467	Units of Housing	643
Medical Group Physician Visits	1,685,574		

A Major Employer

Wheaton Franciscan Healthcare employs 16,146 people in Wisconsin.

- Second largest employer in Racine
- Second largest private sector employer in Milwaukee
- Second largest employer in Kenosha

2011 Financials

As of fiscal year ending June 30, 2011, Wisconsin has assets and net assets of \$1.4 billion and \$713.4 million, respectively. Wisconsin generated revenues in excess of expenses of \$55.5 million.

2011 Community Benefits

Total benefits provided to the community by Wheaton Franciscan Healthcare's Wisconsin regions were more than \$129 million in 2011. This included:

Charity care, which accounts for uncollected charges for services provided to those who could not afford to pay, of more than \$24.3 million.

The *unreimbursed cost of government sponsored programs*, which is the shortfall experienced when payments received are below the cost of treating public beneficiaries through Medicaid, of more than \$83.1 million.

Community health improvement services, including clinical and non-clinical services designed to improve community health, which are provided to the community for free or for fees that did not cover costs, of more than \$910,000.

Financial contributions, including cash, non-cash items such as furniture, equipment, supplies, etc., and loaned staff for volunteer and charitable purposes, that were made to individuals or non-profit organizations for charitable purposes, of more than \$2.5 million.

Education and training of health professionals (not including on-going training of staff) of more than \$6.4 million.

Accolades

- For the 10th consecutive year, Wheaton Franciscan Healthcare in Southeast Wisconsin has been named by SDI as one of the top 25 most efficient, best performing health care networks in the nation. Wheaton Franciscan Healthcare is ranked as the top integrated system in Southeast Wisconsin, is among the top 10 in the Midwest, and ranked 23rd nationally. Also making the list at #40 is Affinity Health System.
- Wheaton Franciscan Healthcare Hospital Elder Life Programs (HELP) at St. Joseph, Elmbrook Memorial and St. Francis have been designated Centers of Excellence. This award was given to only five sites across the US and Canada.
- Wheaton Franciscan Healthcare – Franciscan Woods earned the highest quality rating from the Centers for Medicare and Medicaid Services, up to a five star rating.
- Wheaton Franciscan Medical Group received three-year recognition by the National Committee for Quality Assurance and American Diabetes Association for excellence in physician involved diabetes care. This voluntary program recognizes physicians for delivering the highest level of quality care to persons with diabetes. WFMG is the only physician group in Southeast Wisconsin with this recognition.

- For the second year in a row, The Wisconsin Heart Hospital has received Press Ganey's Summit Award for Inpatient and Emergency Care. This prestigious award recognizes institutions that have sustained excellence in quality of care and patient satisfaction. The Wisconsin Heart Hospital ranks in the top 1% of hospitals nationwide for patient satisfaction.
- Wheaton Franciscan - St. Joseph Women's Outpatient Center received the Wisconsin Hospital Association Foundation's 2010 Global Vision Community Partnership Award for addressing disparities in health care by providing OB/GYN services to low-income women.
- The first MRI-compatible pacemaker was implanted in Southeast Wisconsin at Kenosha Medical Center Campus by cardiologist Kevin Fullin, MD.

Web sites:

Wheaton Franciscan Healthcare Corporate site: www.wfhealthcare.org

Wheaton Franciscan Healthcare in Southeast Wisconsin: www.mywheaton.org

United Hospital System: www.unitedhospitalsystem.org

Midwest Orthopedic Specialty Hospital: www.mymosh.com